Introduction to OSR Risk Management Support

Avast CloudCare

Avast CloudCare included with your Optimum Cyber Plus Policy

OSR have partnered with Avast to help protect your staff from viruses, cyber-attacks and loss of data. Avast is one of the largest security companies in the world using next-gen technologies to fight cyber-attacks in real time.

Avast CloudCare solution includes award-wining anti-virus, firewall, endpoint protection and data backups for your organisation. As an OSR policyholder, you are eligible for up to 30 device licences of Avast CloudCare free of charge. You will also be given 300GB of Cloud storage.

Product overview:

- File Shield scans files and programs before allowing them to open or run.

- CyberCapture sends suspicious files to the Threat Lab for analysis.

- Firewall filters network traffic and stops untrusted connections.

- Behaviour Shield stops dangerous programs and applications on your device.

- Web Shield blocks dangerous websites before they open.

- Email Shield continuously checks for threats in incoming and outgoing emails.

- Anti-spam blocks unwanted spam and phishing emails.

- Smart Scan quickly checks for any performance or security issues.

- Sandbox is a safe environment to test dubious files and programs.

- Wi-Fi Inspector discovers vulnerabilities in your network.

- Real Site keeps you away from fake sites designed to steal your data.

- Rescue Disk creates an external backup antivirus to salvage compromised PCs.

- Data Shredder permanently deletes files you don't want recovered.

- Browser Clean up erases junk files slowing down your browser.

- Webcam Shield alerts you before your webcam is turned on to protect your privacy.

- Passwords protects your passwords and stream-lines your online accounts.

- Secure line VPN makes open, vulnerable net-works safe, anywhere in the world.

- Supported devices: Windows PCs, Windows 7 SP1 or higher (32-bit, 64-bit), Windows 8/8.1, except RT & Starter edition (32-bit, 64-bit), Windows 10, except Mobile & IoT core edition (32-bit, 64-bit)

Please contact a member of our team if you have any questions. We are here to help.

![OSR logo]

Protect Customer Data

It's crucial that customers know their data is secure. With Avast CloudCare, data is protected both in-transit and at rest using three-tier encryption. Avast CloudCare data centre's also have ISO9001 and ISO27001 certification giving customers peace of mind that their data won't be compromised.

Restore and Back up anytime

Set schedules to automatically back up data whenever a device is connected to the Internet. Should the worst happen, customer data can be restored on-demand ensuring the impact of any data loss is minimized.

Data Reporting

Generate real-time reports on stored data usage, individual device usage, backup plans, history and much more.

View and restore files anytime

If data is lost or becomes corrupt, backed up data can be viewed and restored directly from the Avast CloudCare portal.

SQL and Exchange back up

Backup and restore SQL 2008 and 2012 databases, Exchange 2003, 2007, 2010 and 2013 mailbox databases from the Avast Business Cloud Care portal.

Protect Servers

ShadowProtect® enables you to image and back up servers to protect against hardware failures, lost information or even issues that arise with a location move.

CloudCare Architecture

- 256-bit AES encryption at device level
- 128-bit SSL encryption in transit
- 256-bit AES encryption at data centres
- Private Cloud, fully redundant data centres
- Secure user password enforcement
- Compatible with existing firewalls
- Log in to CloudCare using your Apple iPhone™ & iPad™ with our CloudCare app

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GDPR 123
Training and Consultancy Benefits

Increasingly, we are seeing cyber criminals focus more on hacking people than hacking networks so it is essential to ensure your staff are properly educated and prepared, should the worst happen. Via GDPR 123, OSR will provide you with online employee awareness training on matters of GDPR compliance, Cyber Security and Data Protection.

In addition to this, GDPR 123 will provide you with a complimentary one hour consultation to discuss all things GDPR. We understand that GDPR remains an area of concern for many businesses and the experts at GDPR 123 will spend this hour helping to ensure you are compliant. From your Privacy Policy to Data Retention policy, GDPR 123 will dispel all of your GDPR worries.

How GDPR 123 training will help:

Compliance

GDPR 123 training will help you to meet your obligations under:

1. The GDPR regulations
2. The Directors' due diligence criteria
3. The ICO's Breach Response question
4. Staff disciplinary scenarios

Cyber Awareness Training in the following areas:

1. Email and Password security
2. Virus's and Malware
3. Using the internet and cloud services more safely
4. Social media
5. Physical security

Data Awareness Training:

1. Disposal of data
2. Data Classification (PII, Special Category, Corporate Sensitive, Prohibited Data)
3. Data Rights and Freedoms
4. Methods of Communication
5. Data Collection and Handling
6. Data Sharing
7. Data Law

Overview

Our objective is to help your organisation to help itself. From training new and existing staff to identify and mitigate areas of weakness, thereby reducing risk, to ensuring those actions have, and continue to be, acted upon, by providing high level reports to senior management and department managers, with drill down capabilities for your IT team, where a problem is identified.

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CYBER AMI and Cyber Essentials

OSR

Cyber threats are increasing; small businesses are a prime target for organised crime and a hotspot for common, avoidable accidents. This needn't be the case.

Cyber Essentials

The Cyber Essentials scheme is a cyber risk management specification for businesses created by HM Government.

Compliance with Cyber Essentials will reduce risk of common cyber attacks by up to 80%.

Cyber Essentials is widely considered the minimum benchmark for cyber security in any business.

A business can obtain an official Cyber Essentials certificate to demonstrate activity and compliance.

Cyber Essentials is supportive in working towards the information security requirements of the GDPR.

Compliance with Cyber Essentials is increasingly demanded in both public and private sector contracts.

About Cyber AMI

Cyber AMI is a web-based business app to help firms achieve and maintain compliance with Cyber Essentials.

Using Cyber AMI can save a business thousands of pounds over using an in-person consultant.

Designed for the non-technical layman, Cyber AMI guides you through Cyber Essentials in plain-English.

A business has instant access to Cyber AMI on registration, there's nothing to download or install.

Progress at your own pace. Modular assessments and education supports the journey.

Cyber AMI manages the annual Cyber Essentials certification process. There's no jargon, no hassle, and no fuss.

Fact Sheet

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Cyber AMI

Cyber security consultancy now costs in excess of £1,000 +VAT per day. Achieve better business governance of cyber security risks against HM Government's Cyber Essentials scheme without the expense of a consultant.

https://www.cyber-ami.com

User needs profiles

- Needs to acquire their Cyber Essentials certificate as part of a public or private sector tender.

- Certificate is demanded as part of cooperative network requirements.

- Wants to reduce the cost of annual recertification if they have previously used an expensive consultant.

- Has a desire to improve their information security practices to a recognised benchmark.

- Wishes to obtain a validated badge to use for marketing or PR purposes with their target audience.

Key facts

- Save £££ thousands over using in-person consultancy.

- Written in plain-English; designed for use by the non-technical layman.

- Consists of self-assessment modules and corresponding contextually supportive education modules for clarity.

- Following our process, the annually renewed certificate is guaranteed.

- Fast track certification as standard due to Cyber AMI's recognition by our Certification Body.

- Helps manage the annual certification renewals process.

- Regularly updated software and instant access on registration.

- Cloud-based service; access at anytime, anywhere, on any device.

- Cyber AMI was the first online platform launched facilitating Cyber Essentials certification.

- Regularly updated with a comprehensive software development roadmap.

- Fully designed and built by Berea in house in Leicester, UK.

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